

Go Canoeing Tour Guidance:

The aims of Guided Tours are:

- To give the customer a led-canoeing or kayaking experience along a pre-determined route.
- To provide an enjoyable experience from the point of arrival right through to leaving.
- To encourage and make the customer feel at ease and safe throughout the guided tour.
- To clearly identify the level of ability the tour is aimed at.
- To contain local information and knowledge on the route and environment.
- To be run in the best interest of canoeing at all times.

As a Guided Tour provider, you should:

- Provide equipment available for hire as part of the tour that meets the Quality Mark standards.
- Deliver an appropriate safety brief.
- Inspire people to Go Canoeing again.
- Comply with British Canoeing's 'You, Your Canoe and the Environment' guidance document that can be found on our website.

General Guidance:

- Tours can be run on sheltered to moderate water, providing the staff leading the tour are suitably experienced and qualified.
- The pace and distance of the Guided Tour should be appropriate to the group ability.
- Tour guides should be friendly and engaging with customers.
- Focus on guiding as opposed to coach led.
- Hints and tips to be shared with customers, if appropriate.
- For launch and get off points for tours, use approved access and egress points where possible. Where there is no public launch or get off points, or public footpath to the water's edge it is necessary to get permission to cross private land to access the water.
- British Canoeing reserves the right to decide at its discretion if it approves tours running where there might be conflict with Stakeholders or where there are particular environmental or community sensitive areas.